

I can't get the 'Install Default' button or 'AddressTools Free / Premium Administration' tab to work. Why?

This guide will cover:

- AddressTools Free
- AddressTools Premium

Answer:

This problem is commonly caused by another app/customisation that has a sidebar component containing a conflicting JavaScript reference. The way to diagnose this is to edit the homepage layout for your user account, disabling components one by one until the button/tab responds

Contact Us

If AddressTools is still not working for you after following these steps, please check out our other troubleshooting guides.

Alternatively contact us at: support@provenworks.com

