

After creating a new field on an object, when attempting to map data SimpleImport is not detecting the new field. How do we correct this?

This guide will cover:

- SimpleImport

Answer:

The Salesforce Schema is loaded when our application authenticates. Therefore the easiest way to 'force' refresh is to simply log-off and log back in to Salesforce.

If the field still does not appear please ensure that your user account has access to the new field.

Contact Us

If CountryComplete/AddressTools is still not working for you after following these steps, please check out our other troubleshooting guides.

Alternatively contact us at: support@provenworks.com

